

**Source Loop
Assessment Service Deliverables
Comparison Chart**

Assessment Area	Assessment Deliverables	Assessment Type		
		Ops Assessment Comp.	Ops Assessment Quick Look	Convergence
Cost Management				
	Documentation of key processes, tools, etc. used	✓		
	Detailed Cost Inventory	✓		✓
	Rate Benchmarking	✓		
	Operational Scorecard	✓	✓	
	Gap analysis of current practices vs. "best practices"	✓	✓	
	Recommended Actions	✓	✓	
	Business Case (for Recommendations)	✓		
Supplier Management				
	Documentation of key processes, tools, etc. used	✓		
	Operational Scorecard	✓	✓	
	Gap analysis of current practices vs. "best practices"	✓	✓	
	Recommended Actions	✓	✓	
	TCO Business Case (for Recommendations)	✓		
Operations Management				
	Documentation of key processes, tools, etc. used	✓		
	Operational Scorecard	✓	✓	
	Gap analysis of current practices vs. "best practices"	✓	✓	
	Recommended Actions	✓	✓	
	TCO Business Case (for Recommendations)	✓		
Network Management				
	Detailed network inventory	✓		✓
	Documentation of key processes, tools, etc. used	✓		✓
	Operational Scorecard	✓	✓	✓
	Gap analysis of current practices vs. "best practices"	✓	✓	✓
	Recommended Actions	✓	✓	✓
	TCO Business Case (for Recommendations)	✓		✓
	Granular (Application-level) Traffic Analysis Studies			✓
	Detailed IP Telephony Analysis			✓
	Optimal Backbone Architecture Review and Analysis			✓